

Missouri State Library- Reference Services Division

Greetings,

The mission of the Reference Services Division of the Missouri State Library is to deliver research services to meet the job-related information needs of state government personnel and legislators. Your thoughtful responses will help us improve the quality of our service to state employees. Your responses to this survey will remain confidential.

Should you have any additional questions surrounding the survey or the services the Reference Services Division offers, please do not hesitate to contact us at:

Reference Services Division
Missouri State Library
600 West Main Street
PO Box 387
Jefferson City, MO 65102
(573) 751-3615
libref@sos.mo.gov

Thank you for your time and consideration,

**Linda Harris, Director
Reference Services**

In order to determine who our users are, please let us know where you work
Department: _____ Division: _____

How often do you use any service of the Reference Services Division?

- ☐ Daily
- ☐ Weekly
- ☐ Monthly
- ☐ A few times per year
- ☐ Less than once per year
- ☐ Never

Do any of the following prevent or limit your use of the library? You may select more than one.

- ☐ I am not aware of services or resources available
- ☐ I do not know how to use library resources
- ☐ Work related materials I want are not available from the Missouri State Library
- ☐ Library is located too far from my office
- ☐ I am not able to access online resources from my office due to network restrictions

Other reasons (please specify): _____

Click on the title of each service to be guided to more information about the service.

[illegible]

numbers and quotations									
▪ Provide training on the use of library resources									
▪ Provide information on federal and state legislation									
▪ Supply specific books, articles, or government documents									
▪ Borrow work-related materials through interlibrary loan									
Collections									
▪ Electronic Databases									
▪ Federal Government Documents									
▪ Missouri State Government Publications									
▪ Book Collection (including MOBIUS)									
▪ Print Journals and Newspapers									

Overall, how adequate are the State Library's resources in meeting information needs specific to your job?

- ☐ Very Satisfactory
 ☐ Satisfactory
 ☐ Neutral or Don't Know
 ☐ Unsatisfactory
 ☐ Very Unsatisfactory

Are there any services or products not currently available at the State Library that you would like to have?

 If you would like us to contact you regarding library services or any questions or problems you might have, please provide us with your contact information. ***This information will not be used in any other way.***